SERVICE HOTLINE

**REFERENCE NUMBER: 204/2015** 

14 December 2015

## UPDATE ON PROBLEMS WITH EQUITY MARKET END OF DAY DATA PRODUCTS ON MONDAY 11 DECEMBER 2015

Due to a technical problem on the evening of Friday, 11 December 2015, the production of the late Equities data file E.zip was unfortunately delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

## JS≣

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## Market / Service: JSE Equity Market End of Day Dissemination service

Environment(s): Production

## **Additional Information:**

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za

**Issued By:** Tshepo Modise Market Data